

Inventory Manager

Inventory Tracking, Distribution, Restocking, and Analytics

What Is It?

To keep your operations running smoothly and serving customers, you rely on an inventory of key parts and fixtures that's ready when needed. ServiceChannel Inventory Manager tracks your stock of important items as you purchase, use, move, and restock them, so that your locations and customers aren't left waiting.

With accurate records of your inventory across every location, warehouse, and service vehicle, you can minimize operational downtime and increase technician productivity. Plus, management gains continuous visibility to inventory status without manual updates.

Who Is It For?



Facility
Managers



Inventory
Managers



Field
Technicians



Procurement/
Sourcing

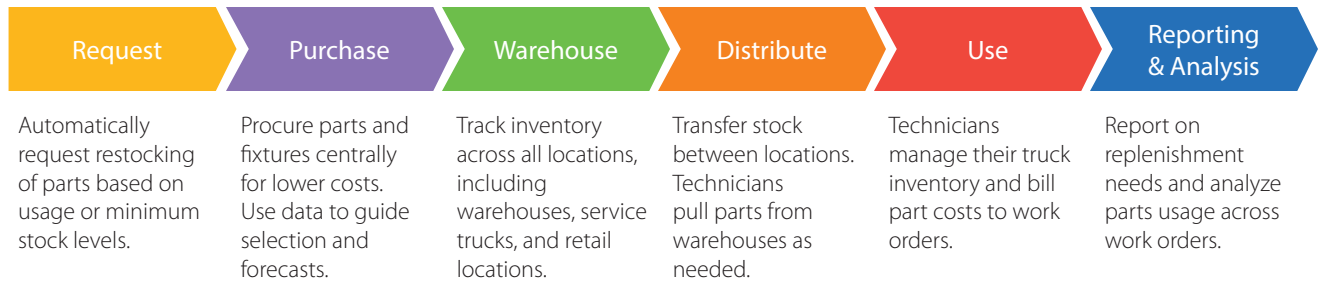
Benefits

- **Complete repairs faster and minimize downtime instead of waiting for parts on order.** Keep critical parts in stock at or nearby all your locations for fast issue resolution. Technicians can source locally and avoid unnecessary trips to the warehouse.
- **Increase productivity of field technicians.** Technicians can find the nearest part, so they spend less time looking and fix issues faster. They can track truck inventory, parts usage, and work orders all in the Provider Mobile app.
- **Procure parts and fixtures centrally for lower costs.** Efficiently distribute inventory to locations based on demand, while avoiding overstocking. Store and relocate fixtures as seasonal sales and merchandising programs change.
- **Boost the efficiency of inventory managers.** Spend less time with physical audits by tracking inventory flow throughout the life cycle. Gain continuous visibility to every technician's stocking needs, and automate restocking requisitions.



The Inventory Life Cycle

Track the stocks and locations of facilities inventory from purchase request through usage, using workflows integrated with your work orders, invoices, and reporting.



Features

ServiceChannel Inventory Manager empowers technicians to manage their parts needs, so they can get the job done faster, while improving efficiency and reporting for the central office.



Technicians Productivity

- **Self-service on the go.** Empower technicians to independently manage their truck inventory, pull parts from warehouses, and bill parts costs to work orders in the SC Provider mobile app.
- **Find parts quickly.** Technicians have immediate visibility to parts inventory in their trucks and across all stock locations.
- **Stay in sync.** Record parts used in the work order details, and then they're automatically decremented from inventory.
- **Customize roles.** Flexible user permissions allow technicians to view, create, and edit stock records as desired.



Management Efficiency

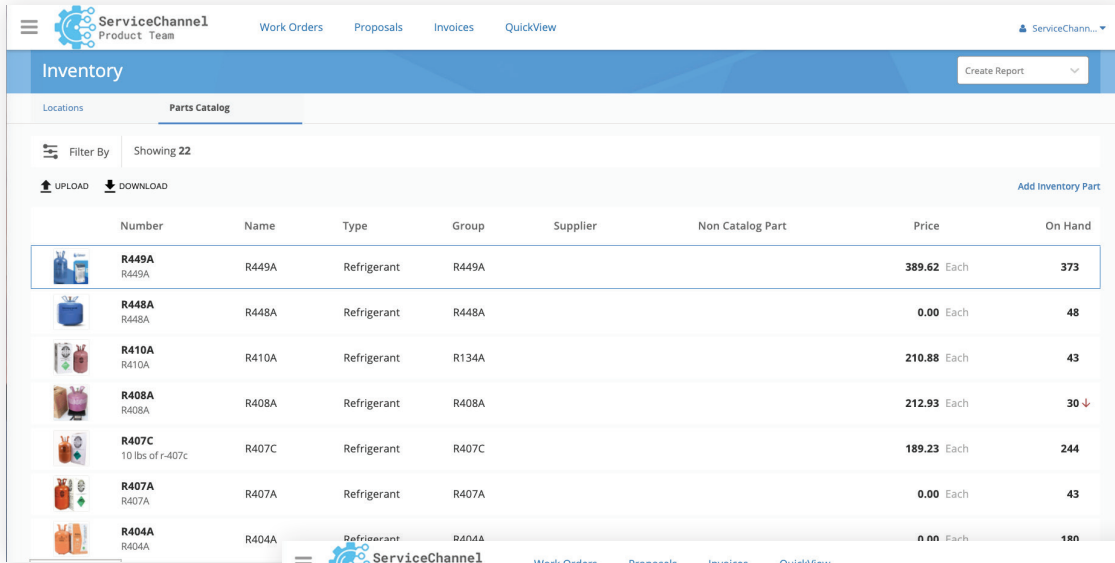
- **Know where things are.** Track inventory across all your location types, including warehouses, service trucks, and retail locations.
- **See where stock is low.** Monitor stock levels against the defined minimum and maximum quantities on-hand for each part at each location.
- **Automate routines.** Automatically create requisitions to restock based on parts usage or minimum stock levels.
- **Fill needs quickly.** Transfer stock between locations to redistribute inventory.



Data Insights

- **Analyze and learn.** Monitor trends in parts usage to identify root causes and reduce costs.
- **One view of everything.** Manage a single parts catalog containing all your inventory across your locations.
- **Record the details.** Track data such as the part number, supplier, price, picture, grouping, asset usage, scan codes, and total on-hand quantity for all parts in the catalog.
- **See the big picture.** Easily report on parts usage across work orders and on replenishment needs.
- **Act quickly.** Import and export multiple parts and stock records to multiple locations in a batch.





Inventory | Create Report

Locations | **Parts Catalog**

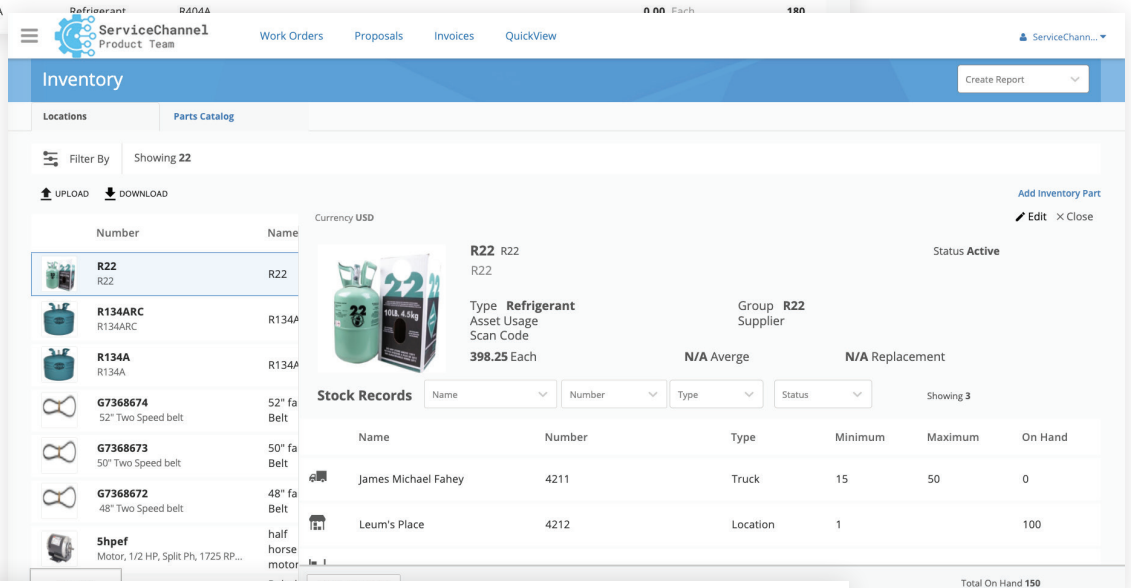
Filter By: Showing 22

UPLOAD | DOWNLOAD | Add Inventory Part

| Number | Name | Type | Group | Supplier | Non Catalog Part | Price | On Hand |
|---------------------------|-------|-------------|-------|----------|------------------|-------------|---------|
| R449A R449A | R449A | Refrigerant | R449A | | | 389.62 Each | 373 |
| R448A R448A | R448A | Refrigerant | R448A | | | 0.00 Each | 48 |
| R410A R410A | R410A | Refrigerant | R134A | | | 210.88 Each | 43 |
| R408A R408A | R408A | Refrigerant | R408A | | | 212.93 Each | 30 ↓ |
| R407C 10 lbs of r-407c | R407C | Refrigerant | R407C | | | 189.23 Each | 244 |
| R407A R407A | R407A | Refrigerant | R407A | | | 0.00 Each | 43 |
| R404A R404A | R404A | | | | | 0.00 Each | 180 |

Gain visibility of current inventory with a single parts catalog containing all your stock across your locations.

Track the on-hand quantity, along with the minimum and maximum stock levels, across all locations.



Inventory | Create Report

Locations | **Parts Catalog**

Filter By: Showing 22

UPLOAD | DOWNLOAD | Add Inventory Part | Edit | Close

Currency USD

| Number | Name | Type | Group | Supplier | Status |
|--------------------|-------|-------------|-------|----------|--------|
| R22 R22 | R22 | Refrigerant | R22 | | Active |
| R134ARC R134ARC | R134A | | | | |
| R134A R134A | R134A | | | | |

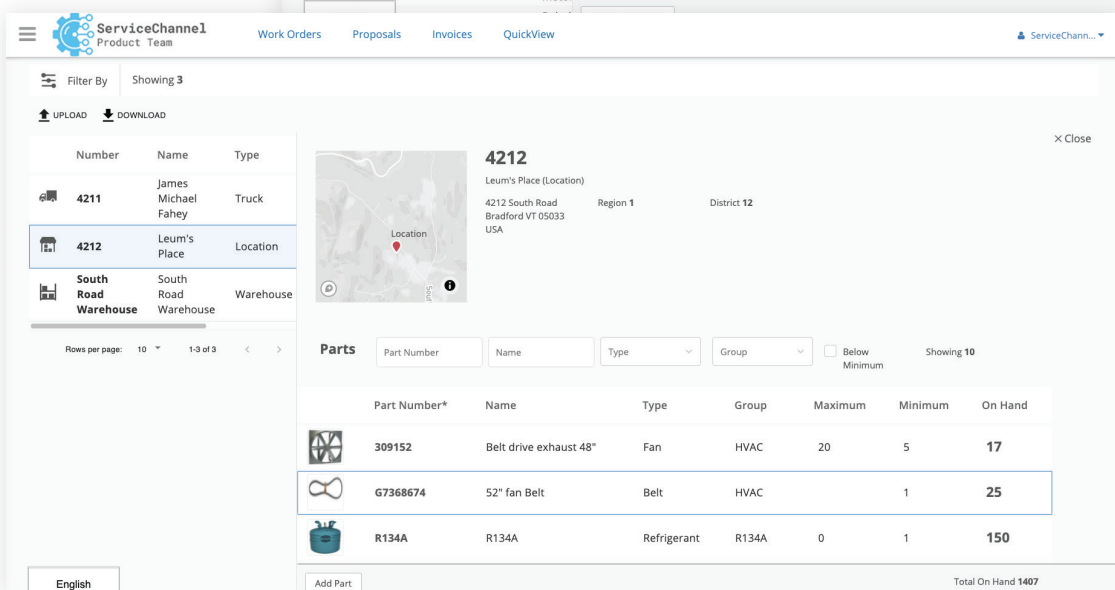
398.25 Each | N/A Average | N/A Replacement

Stock Records | Name | Number | Type | Status | Showing 3

| Name | Number | Type | Minimum | Maximum | On Hand |
|---------------------|--------|----------|---------|---------|---------|
| James Michael Fahey | 4211 | Truck | 15 | 50 | 0 |
| Leum's Place | 4212 | Location | 1 | | 100 |

Total On Hand 150

Manage inventory flow from purchase through usage and invoicing, including warehouses, service trucks, and retail locations.



Inventory | Create Report

Locations | **Parts Catalog**

Filter By: Showing 3

UPLOAD | DOWNLOAD

| Number | Name | Type |
|----------------------|----------------------|-----------|
| 4211 | James Michael Fahey | Truck |
| 4212 | Leum's Place | Location |
| South Road Warehouse | South Road Warehouse | Warehouse |

Rows per page: 10 | 1-3 of 3

English | Add Part | Total On Hand 1407

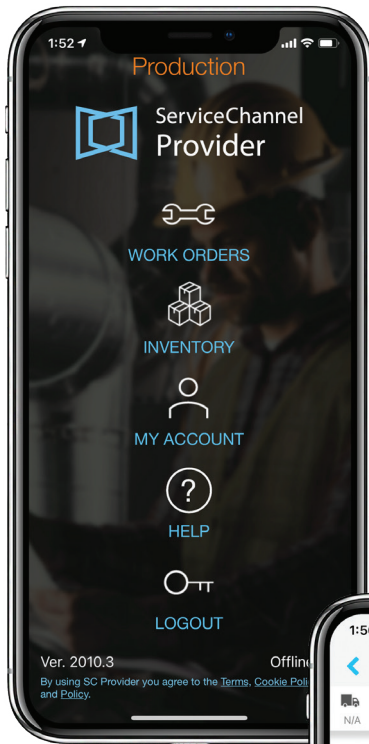
4212
Leum's Place (Location)
4212 South Road
Bradford VT 05033
USA

Region 1 | District 12

Parts | Part Number | Name | Type | Group | Maximum | Minimum | On Hand

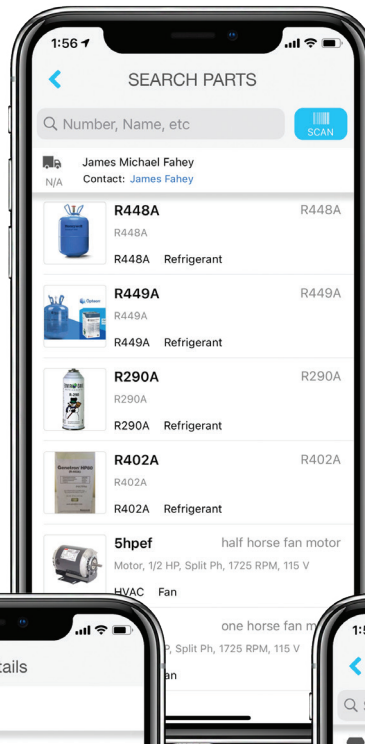
| Part Number* | Name | Type | Group | Maximum | Minimum | On Hand |
|--------------|------------------------|-------------|-------|---------|---------|---------|
| 309152 | Belt drive exhaust 48" | Fan | HVAC | 20 | 5 | 17 |
| G7368674 | 52" fan Belt | Belt | HVAC | | 1 | 25 |
| R134A | R134A | Refrigerant | R134A | 0 | 1 | 150 |





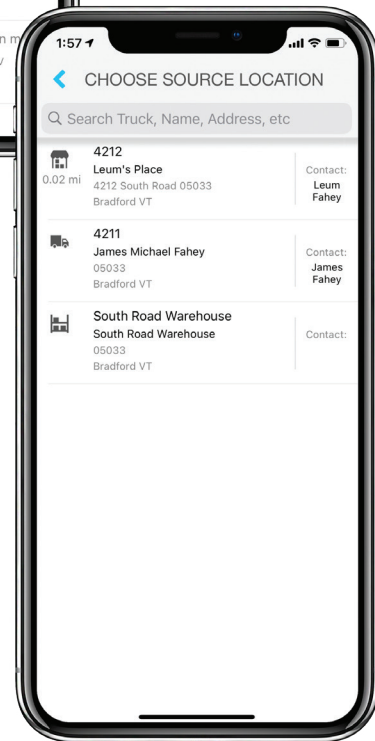
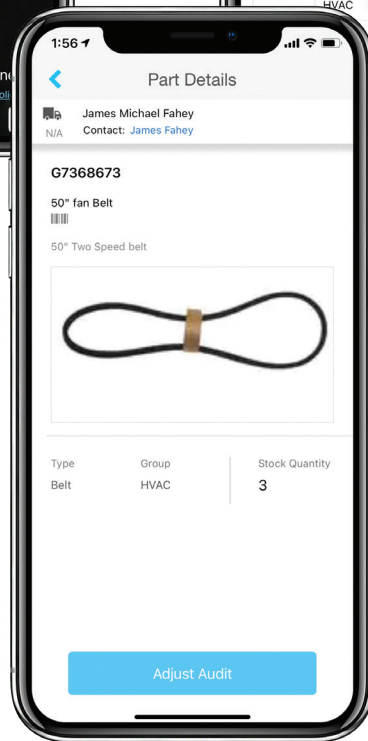
Technicians have immediate visibility to parts inventory in their trucks, and across all stock locations.

They can quickly search for the nearest source, whether it's another retail location, the warehouse, or the supplier.



Technicians can manage their truck inventory, pull parts from warehouses, and bill parts to work orders in the ServiceChannel Provider mobile app.

They get repairs done faster, and spend less time searching and reporting.



About ServiceChannel

ServiceChannel, the #1 Facilities Management Platform, is used by global multi-location brands to see inside their buildings, assets, and provider networks — and deliver amazing customer experiences at every location. The ServiceChannel platform captures the industry's richest performance data, with billions of data points drawn from 100 million work orders and over 70,000 providers. Industry leaders such as Louis Vuitton, Bloomin' Brands, CVS Health, and Trader Joe's rely on insights from our platform to work with the best providers, optimize spend, and deliver impeccable customer experience. ServiceChannel is a privately held company funded by Accel, based in the San Francisco Bay Area.

